

Section A. About you

The questions in this section are about **you**.

1. Are you:

Female..... Male.....

2. What is your date of birth? / /

(For example – if you were born on the 5th June 1936, this would be entered as 05/06/36)

3. What is your current employment status?
(Please put a cross in one box only)

Employed

Not working due to ill health

Retired

Unemployed/seeking work

Housewife

Other

4. What is your ethnic origin?
(Please put a cross in one box only)

White UK/ European.....

Afro Caribbean.....

Chinese.....

Asian.....

African.....

Other.....

Study No:

Section B. Your symptoms and reasons for coming to the doctors today

1. What is the main reason you are seeing your doctor today?

(please give details or tick the box)

I would rather not say

.....

2. Please consider the following **symptoms**. Place a tick in Box A if you have experienced the symptom in the past week, and a tick in Box B, if you are planning to discuss this symptom with the doctor today. (***Tick any that apply.***)

I would rather not say

	Box A I have experienced any of these in the past week	Box B I am planning to discuss these symptoms with my GP today	<i>Please leave blank</i>
Cough/ cold or Breathing difficulty....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Joint pain.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Skin rash.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chest pain/ dizziness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Headache.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Problems with passing urine.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stress, worries or sadness.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stomach upset.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Intimate/ personal....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tiredness/ sleep problems.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Back or neck ache....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other, please state.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Thank you very much for your time. Please hand this questionnaire back to the receptionist / researcher who gave it to you.

Figure 1S: Patient recruitment

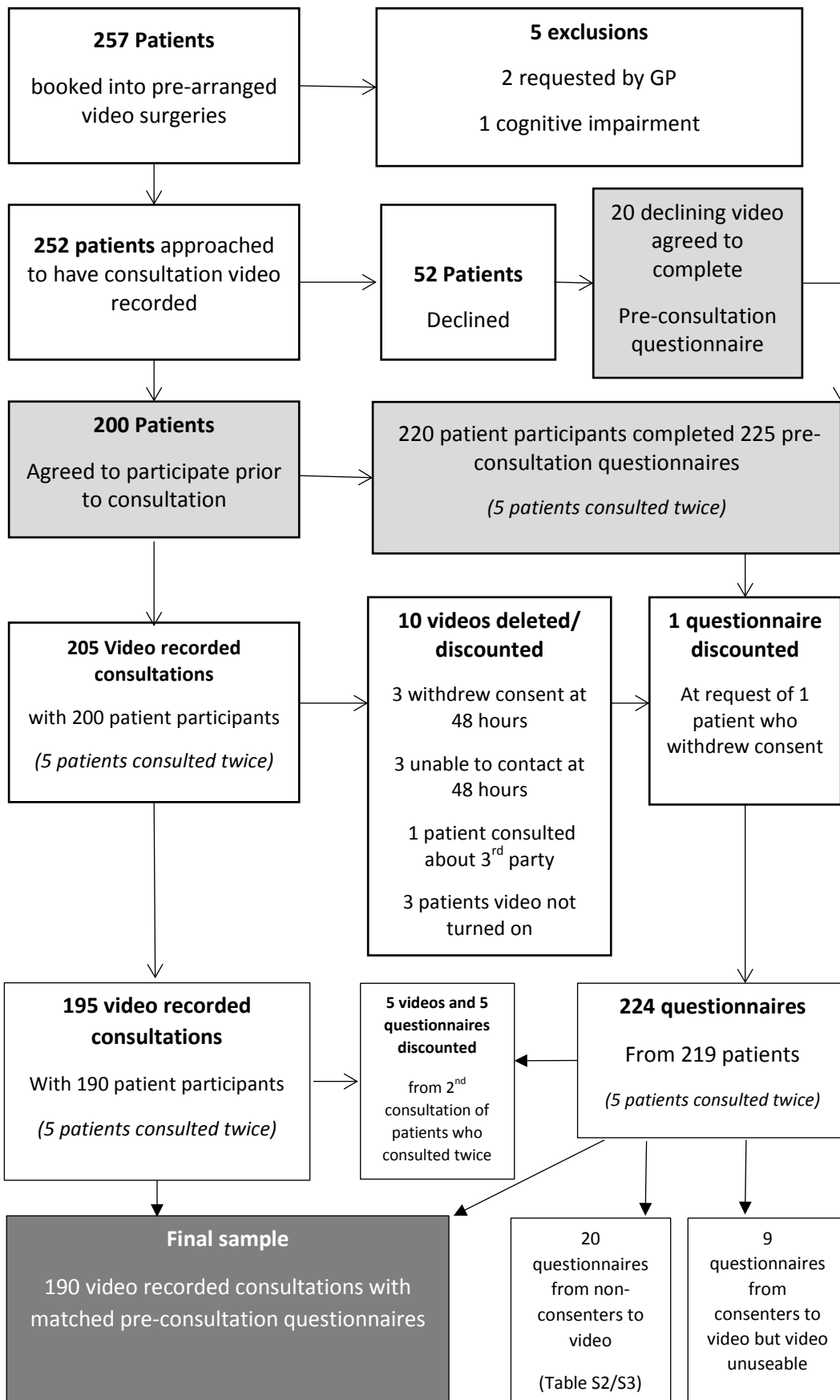


Table S1: Characteristics of patient consenters and non-consenters: age, gender and prior knowledge of the study

Characteristic	Consenters to video, n=200‡	Non-Consenters to video, n=52	P value (test)
Gender Female n (%)	85 (42.5%)	29 (55.8%)	0.087 (Chi squared)
Age, Mean (SD)	66.0 (11.5)	69.4 (11.8)	0.066 (T Test)
Received patient information sheet prior to appointment in the post, n (%)	51 (25.5%)	18 (34.6%)	0.189 (Chi Squared)

‡Includes the 10 patients whose video consultation was subsequently withdrawn (see Figure 15)

Details on working status and ethnicity were only available for those completing the questionnaire: 199/200 consenters (to video) and 20/52 non-consenters¹.

Table S2: Ethnicity of patient consenters and non-consenters

Ethnicity	Consenters, n = 199	Non-Consenters, n = 20
White UK/ European	195	19
Asian	2	0
Other	0	1
Not completed	2	0

Table S3: Employment status of patient consenters compared with non-consenters

Employment status	Consenters, n = 199, n (%)	Non-consenters, n = 20, n (%)
Employed/ self employed	64 (32.2)	6 (30.0)
Not working due to ill health	15 (7.5)	2 (10.0)
Retired	112 (56.3)	8 (40.0)
Unemployed/ seeking work	1 (0.5)	0
Housewife	4 (2.0)	3 (15.0)
Other	3 (1.5)	0
Not stated	0	1 (5.0)

The practice characteristics are described in Table 2. Fifteen GPs in a total of seven practices agreed to participate. Of the 15 GP participants, four were female. Seven were GP Trainers and a further three regularly supervised and taught medical students. Two of the GP trainers had videotaping facilities already set up in practice and were used to video recording themselves; all had been video recorded before at some point in their career. The mean number of years in practice was 13.6, (median 10), with a range of one to 29 years. Two GPs held roles in Clinical

¹ Two hundred and nineteen of the total 224 questionnaires, because five participants completed two questionnaires.

Commissioning Groups² and three had previous careers in hospital medicine (two in surgery and one in medicine). One GP also worked academically (although not in musculoskeletal medicine).

Table S4: Practice characteristics

Practice Number	Number of patients registered³	Number of GPs in practice	Description of catchment area	Deprivation Decile⁴	Number of GPs in study
1	13175	8	town	6	1
2	3810	2	rural	9	2
3	7788	6	town	8	1
4	8577	6	town	6	2
5	5862	4	town	8	1
6	18054	12	rural/ town ⁵	9	6
7	10453	7	town	7	2

² Clinical Commissioning Groups are NHS organisations that have replaced primary care trusts, set up by the Health and Social Care Act 2012 to organise the delivery of NHS services in England.

³ Data from www.apho.org.uk/PracProf/, accessed 10th October 2013 [Data updated Dec 2012].

⁴ Decile reports a level of deprivation where 1 is the most deprived and 10 is the least deprived.

⁵ Surgeries with 4 GPs recorded in satellite surgery in rural location.